



We are pleased to announce that Liberty National Bank will be reopening its lobbies to customers! We were understandably reluctant to change our delivery model to drive thru only services in March, but we wanted to do our part to protect the health of our communities, customers, and employees in response to the COVID-19 outbreak. Thanks to the efforts of ALL OF US, we have collectively “flattened the curve” and can safely reopen our branches.

Lobbies to Reopen on May 27, 2020

As we reopen our branches to our communities, our focus remains the health and safety of our communities, customers, and team members. While we look forward to seeing you in our lobbies again, the way we transact business in the lobby will look a little different than you may be accustomed to. In adherence to social distancing guidelines and in an abundance of caution to prevent the spread of COVID-19, we’ve adopted the following new practices to protect those who visit our branches in-person.

- Lobbies will now have a maximum capacity limit, and the number of visitors permitted in the lobbies at the same time will vary based on size and space. Capacity limit signs will be posted on the doors of each branch.
- We will be dedicating the first hour of the day for at risk customers and first responders.
- Floor markers will be placed throughout the lobby to designate a safe distance for visitors to stand while waiting or conducting business.
- Protective shields will be placed in front of each teller window to minimize contact.
- Lobby furniture will be reduced and remaining pieces will be stationed at least six feet apart.
- Customer pamphlets and brochures will not be sitting out on counters.
- We will suspend handing out suckers and other bank goodies for the time being.
- Water fountains and restrooms will not be available.
- Branch staff will frequently sanitize their hands and workstations.

Contactless Banking Options

As a reminder, many of your everyday banking transactions can be processed completely contactless. If you prefer contactless banking, try one of the solutions below:

- Drive-thru: Deposit or cash checks, make a loan payment, get a cashier’s check, cash advance, small change order, and order checks.
- Online Banking & Mobile App: Deposit checks, make a transfer, check your balance, pay a friend, and pay your bills.
- ATM Banking: Check your balance and withdraw cash.
- Voice Banking: Check your balance, transfer money, and verify cleared checks.

We look forward to continuing to serve you and look forward to seeing you again!

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald L. Zimmerly, Jr.", written in a cursive style.

Ronald L. Zimmerly, Jr.
President & CEO
Liberty National Bank

www.MyLiberty.bank

